celigo

BigCommerce - NetSuite Integration App

Prebuilt integration to automate transfer of order imports, fulfillment, inventory levels, and more between NetSuite and BigCommerce

Comprehensive flows out-of-the-box

Automate order-to-cash across sales, orders management, fulfillment, and much more

Intuitive setup without coding

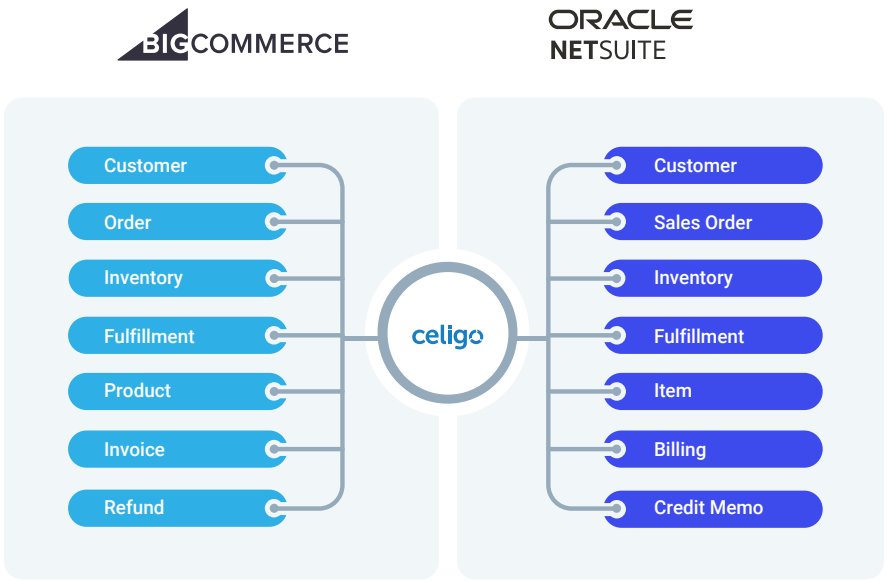
Intuitive design that guides you through the process of setting up the integrations, without worrying about APIs or code

Self-service with low maintenance

Built for both IT and end-users, take control of your integrations with the Celigo standalone application

Customizable and expandable

Data integration flows can be customized and expanded with Celigo's iPaaS, without requiring technical resources



> We're about to launch on Amazon Australia. Sure enough, we can just add that to our existing Celigo Amazon connector and get that automated. It's going to take a lot of the unknowns out of the process!
>
> — Cindy Goldberg and Kerri Stenson
> Co-owners
> Urban Market Bags

What is an Integration App?

Many other vendors offer recipes and accelerators that help connect different applications. However, **only Celigo offers Integration Apps.**

Integration Apps are fully managed, stand-alone SaaS applications that connect two applications. They are built on an iPaaS, which allows for a level of robustness and customization not possible with direct connections.

Advanced capabilities

- **Omnichannel Ecommerce**
  Automatically synchronize orders from all channels, including marketplaces, POS, social, and phone orders from BigCommerce to NetSuite to make sure orders are fulfilled at a rapid pace
- **Products**
  Sync Products, Images, Categories, Attributes, and Pricing with support for all the key NetSuite Item types (Inventory, Matrix, Kits, and more). If BigCommerce Product Variations are setup as Inventory Items (non-matrix) in NetSuite, the advanced Virtual Variations feature keeps them in sync
- **Inventory Levels**
  Update inventory levels from either single or multiple warehouse locations with support for all the key NetSuite Item types (Inventory, Matrix, Kits, and more)
- **Payment Capture**
  Configure payments to be captured in BigCommerce at time of sale, in NetSuite after fulfillment, and/or in BigCommerce after fulfillment in NetSuite
- **Sales Tax Handling**
  Use NetSuite (SuiteTax) or sales tax engine setup in BigCommerce to calculate and report sales taxes on the NetSuite Sales Orders
- **Promotions and Gift Cards**
  Post BigCommerce cart and line-level discounts to NetSuite coupon codes/promotions/individual line items. BigCommerce gift cards that are redeemed can be tracked as a line item in the NetSuite Sales Order
- **Cancellations and Refunds**
  Sync Products, Images, and Attributes from NetSuite with support for all NetSuite Item types. If BigCommerce Product Variations are setup as Inventory Items (non-matrix) in NetSuite, the advanced Virtual Variations feature keeps them in sync
- **Cancellations and Refunds (Premium)**
  Sync order cancellations and refunds from NetSuite to BigCommerce to keep Customer Service, Finance, and customers up-to-date
- **Multiple BigCommerce Stores**
  Prebuilt support for connecting multiple BigCommerce websites/stores/store views to a single NetSuite account

Pre-built flows	Starter	Standard	Premium
Sync Customers from BigCommerce to NetSuite	✓	✓	✓
Sync Sales Orders from BigCommerce to NetSuite	✓	✓	✓
Sync Fulfillments from NetSuite to BigCommerce	✓	✓	✓
Sync Inventory Levels from NetSuite to BigCommerce	✓	✓	✓
Sync Items from NetSuite to BigCommerce		✓	✓
Sync Billing Information from NetSuite to BigCommerce		✓	✓
Sync Order Refunds from NetSuite to BigCommerce			✓
Sync Order Cancellations from NetSuite to BigCommerce			✓

About Celigo

Celigo is the leading enterprise-wide Integration Platform as a Service (iPaaS) for the mid-market. Named a G2 Best Software for 2021, Celigo enables breakaway growth, controlled cost management, and superior customer experiences by ensuring that every process—at any level of the organization—can be automated in the most optimal way.

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